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NO. 9642 P. 1/4

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Application No. 10/002,744  
Information Disclosure Statement

Customer No. 01933

**AUG 23 2005**

Attorney Docket No. 01701/LH

**IN THE UNITED STATES PATENT  
AND TRADEMARK OFFICE**

CERTIFICATE OF FACSIMILE  
TRANSMISSION  
TO NO. 1-571-273-8300

Applicant(s): Toshio UENO

TOTAL PAGES: **4**

Serial No. : 10/002,744

IDS (2)

Filed : November 2, 2001

I hereby certify that this paper  
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For : TECHNICAL SUPPORT SYSTEM  
WHICH PERFORMS BOTH AN  
ORDINARY SEARCH AND AN  
EXTENDED SEARCH OF A  
KNOWLEDGE DATABASE

*N. Sahadeo*  
Natali P. Sahadeo

Dated: August 23, 2005

Art Unit : 2142

Examiner : Kelvin Y. Lin

**INFORMATION DISCLOSURE STATEMENT  
UNDER 37 CFR 1.97(c) (2)**

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

08/24/2005 TL0111 00000042 10002744

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S I R :

Submitted herewith is a Form PTO/SB/08A listing publications which were cited by the Examiner in an Office Action dated August 3, 2005 in related application Serial No. 10/002,745.

A form 2038 is enclosed to cover the USPTO fee of \$180.00 as set forth under 37 CFR 1.17(p) for filing an IDS at this stage of prosecution (after a first Office Action; 37 CFR 1.97(c) (2)). Authorization is given to charge any additional fees which may be required, or to credit any overpayment, to Account No. 06-1378.

Application No. 10/002,742  
Information Disclosure Statement

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It is respectfully requested that the publications listed on the attached form PTO/SB/08A be considered, and it is respectfully requested that an initialed copy of the Form PTO/SB/08A be returned to indicate that these publications have been considered and made of record.

Respectfully submitted,

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<b>INFORMATION DISCLOSURE STATEMENT BY APPLICANT</b>				Application Number	10/002,744			
				Filing Date	November 2, 2001			
				First Named Inventor	Toshio UENO			
				Group Art Unit	2142			
				Examiner Name	Kelvin Y. Lin			
Sheet	1	of	1	Attorney Docket Number	01701/LH			
<b>U.S. PATENT DOCUMENTS</b>								
Exam. Inits*	Cite No <sup>1</sup>	Document Number	Kind Code <sup>2</sup>	Name of Patentee or Applicant	Publication Date MM-DD-YYYY	Relevant Portion		
		5,197,005	A	SHWARTZ et al	03-23-1993			
		5,446,883	A	KIRKBRIDE et al	08-29-1995			
		6,766,320	B1	WANG et al	07-20-2004			
<b>FOREIGN PATENT DOCUMENTS</b>								
Exam Inits	Cite No <sup>1</sup>	Office <sup>3</sup>	Document Number <sup>4</sup>	Kind Code <sup>5</sup>	Name of Patentee or Applicant	Publication Date MM-DD-YYYY	Relevant Portion	T <sup>6</sup>
Examiner Signature					Date Considered			

\* EXAMINER: Initial if reference considered, whether or not citation is in conformance with MPEP 609. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.

<sup>1</sup> Unique citation designation number. <sup>2</sup> See kinds of U.S. Patent Documents. <sup>3</sup> Enter Office that issued the document, by the two-letter code (WIPO Standard ST.3). <sup>4</sup> For Japanese patent documents, the indication of the year of the reign of the Emperor must precede the serial number of the patent document. <sup>5</sup> Kind of document by the appropriate symbols as indicated on the document under WIPO Standard ST. 16 if possible.

<sup>6</sup> Mark here if English translation is attached.

DATE MAILED: August 23, 2005